



How to make a Direct Payment

FORMS ▾

RESOURCES ▾

Agency Portal

Resources for Freestore Foodbank Member Agencies.

ORDER FOOD

PAY INVOICE



Select Pay
invoice



If you have any questions or concerns, please reach out to your agency relationship coordinator or one of the following emails.
Help@FreestoreFoodbank.Org / AR@FreestoreFoodbank.Org

Unenrolled or One Time Payment



LOG IN


MAKE A PAYMENT

Welcome to the Freestore Foodbank Payment Portal

* Required Fields

* Agency Name and Customer #

* Confirm Agency Name and Customer #

 I'm not a robot 
reCAPTCHA
Privacy · Terms

Make A Payment

Enter Agency Name and Customer number found on statement

After verifying you are not a robot, press the Make a Payment button

WELCOME TO OUR PAYMENT PORTAL

FIRST TIME USERS – click on Make A Payment and continue with the payment process. ENROLLMENT - After submitting your first payment in the MAKE A PAYMENT tab, you will receive payment confirmation with option to enroll with

THANK YOU!

We appreciate your continued commitment to feeding our community. We remain grateful to you and your team for all you do!

QUESTIONS?

Please reach out to your Agency Relations Coordinator for any questions regarding your account or email Help@FreestoreFoodbank.org

Unenrolled or One Time Payment



Home

[Exit](#)

* Required Fields

Home

* Contact First and Last Name

* Phone

 Mobile ▾

Enter the contact information for the person Accounts receivable should reach out to if there is a question

* Email

* Payment Amount

\$

* Payment Method

▾

* Pay Date

Invoice No/Statement Month (max 20 characters)

[Continue to Payment](#)

MESSAGES

[View](#)

Please reach out to your Agency Relations Coordinator for any questions regarding your account or email Help@FreestoreFoodbank.org



Press the enter button to open the pop-up window to add your checking or savings account information. Once completed, the account will populate the payment method

The system will default to the soonest available payment date or you can press the calendar button to choose a later date (max 30 days)

Press Continue to payment to proceed

This is comparable to the memo section of a check. Please let us know what invoice(s) you are paying and if you are using any credits. Because there is a system limit of 20 characters you may need to abbreviate. If there is simply too much information to convey in this limited space, please enter "please see email" and then forward the confirmation email that you receive to ar@FreestoreFoodbank.org along with the more detailed information of your payment.

Unenrolled or One Time Payment

Payment Pop-up Window

Enter a Payment Method ✕

*** Required Fields**

BANK ACCOUNT

*** Account Type**

Business

*** Banking Type**

Checking Account Savings Account

*** Name on the Account**

*** Routing Number**

*** Account #**

*** Re-enter Account #**

Pay to the Order of _____

⑆ 12345 789 ⑆ 000123456 ⑆ 1111

Routing Number Account Number

Make sure to use your bank account number, not your ATM or Debit card number.

By selecting "Agree and Enter Account", you authorize the information you've provided on the above account to be used for creation of a charge to the account listed above. You also affirm that the information you provided is correct, that you are a signer on the account above and there are available funds to cover the amount of any transactions that you authorize.

*** Agree and Enter Account**

Enter Account

Payments need to be made on the agency's or related church's account; not a personal account


Deposit slips and credit unions can sometimes show a number that looks like a routing number but isn't. Please verify that you are entering the correct routing number

Enter Account information

Routing numbers are 9 digits long. There may be preceding or trailing zeros

Press enter

Unenrolled or One Time Payment Payment Verification

HomeExit

* Required Fields

Verify Payment

PAYMENT SUMMARY

1 Invoice \$1.00

Payment Method HUNTINGTON NATIONAL BANK *****1234

Payment Date 10/22/2024

Payments confirmed before Tuesday, October 22, 2024 8:00 PM EST will be posted on Wednesday, October 23, 2024. Payments confirmed after Tuesday, October 22, 2024 8:00 PM EST will be posted on Thursday, October 24, 2024.

Terms and Conditions

These terms and conditions are designed to provide you information on the services we provide and outline important conditions that apply to your using this service. Huntington Bank and various third party vendors provide the Internet bill presentment and payment service. It is subject to the consumer banking regulatory protections described in Regulation E of the Electronic Fund Transfers Act. When you open your account with us, or any third party vendor acting on our behalf, you, and any person you authorize to perform functions on your account, agree to these terms and conditions.

1. Erroneous Instructions. If we receive a payment instruction authorized by you and the instruction is erroneous in any way, we shall have no obligation or liability for the error.
2. Transaction Limitations. Please be aware that certain types of bank accounts have limits on the numbers of transfers or withdrawals that may be made per month. Your bank may refuse transfers which would exceed such limits, so we recommend you check with your bank to determine what limitations are.

[Print Terms and Conditions](#)

Contact First and Last Name Amy Heyd

Email Aheyd@FreestoreFoodbank.org

Phone 513-482-4538

By checking this box you agree to the terms and conditions stated above.

By clicking the **Make Payment** button I, **Test Pantry**, confirm that today, Tuesday October 22, 2024, I am authorizing a one-time debit from my Checking account ending in *****1234 in the amount of 1.00 to be remitted to Freestore Foodbank. This debit will occur on or after Wednesday, October 23, 2024.

If you have any questions regarding this transaction request, please call 513-482-7523.

Make Payment

[Cancel](#)

PAYMENT DETAILS [Export](#)

Invoice No/Statement Month (max 20 characters)	Payment Amount
AGENCY NAME OR AGENCY ID 1234 Test Pantry	
<input checked="" type="checkbox"/> October Statement	1.00

Verify this information, check the terms and conditions box and press this button to initiate the payment.

Unenrolled or One Time Payment Payment Confirmation

You may choose to print the confirmation page. You will receive an email confirmation as well.

Confirmation

Thank You! Your payment has been made.

[Print Confirmation Page](#)

Payment Date	10/22/2024
Payment Method	HUNTINGTON NATIONAL BANK *****1234
Total Payment	\$1.00

Amy Heyd

Payments confirmed before Tuesday, October 22, 2024 8:00 PM EST will be posted on Wednesday, October 23, 2024. Payments confirmed after Tuesday, October 22, 2024 8:00 PM EST will be posted on Thursday, October 24, 2024.

If you have any further questions about payments to Freestore Foodbank, please contact our office at 513-482-7523 .

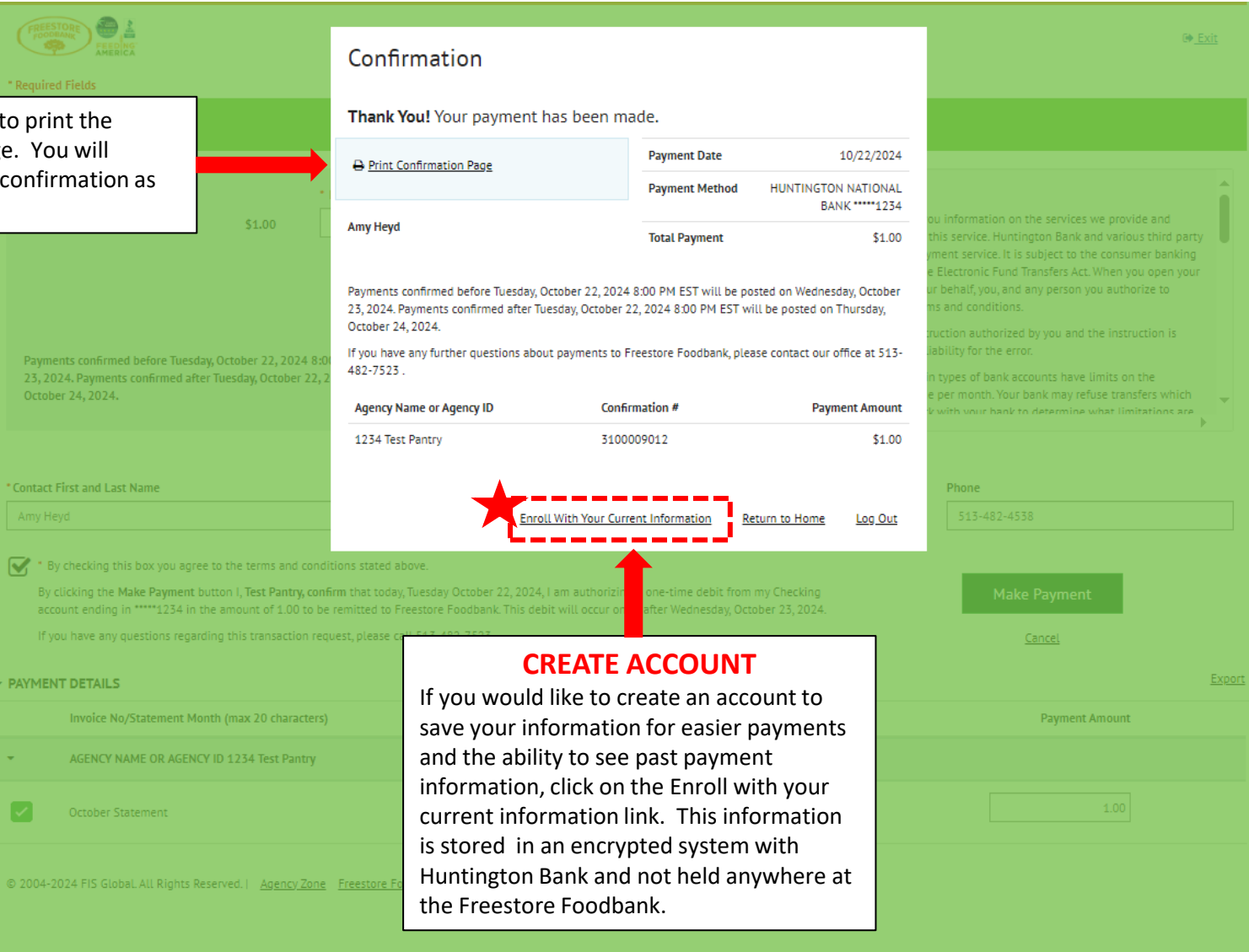
Agency Name or Agency ID	Confirmation #	Payment Amount
1234 Test Pantry	3100009012	\$1.00

CREATE ACCOUNT

If you would like to create an account to save your information for easier payments and the ability to see past payment information, click on the Enroll with your current information link. This information is stored in an encrypted system with Huntington Bank and not held anywhere at the Freestore Foodbank.

[Enroll With Your Current Information](#)

[Return to Home](#) [Log Out](#)



Unenrolled or One Time Payment

Payment Confirmation Email

Your single Unenrolled Payment to Freestore Foodbank is being processed



DoNotReply_fsfb@transactis.net
To Amy Heyd

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



Tue 10/22/2024 1:49 PM



If there was too much information to share in the invoice/statement field, please forward this email to AR@FreestoreFoodbank.org along with your agency name and number and the invoices that you are paying as well as any credits that you would like to apply



Allow the Freestore Foodbank 3 business days from the date it is posted to your bank account to post the payment to your Freestore Account



Your One-time Payment to Freestore Foodbank is being processed.

Agency Name or Agency ID: 1234 Test Pantry
Account Name: Amy Heyd
Payment Account: Checking
Payment Amount: \$1.00
Total Amount: \$1.00
Creation Date: Tuesday, October 22, 2024
Payment Date: Tuesday, October 22, 2024

1 Item paid with this One-time Payment

Confirmation #	Agency Name or Agency ID	Invoice No/Statement Month (max 20 characters)	Payment Amount
3100009012	1234 Test Pantry	October Statement	\$1.00

Please DO NOT reply to this email. This email message was sent from a notification address that cannot accept incoming email.

To contact us, [click here](#) and review the Contact Us section on our web site.

Create an Account

Enroll at Payment Confirmation

Confirmation

Thank You! Your payment has been made.

[Print Confirmation Page](#)

Amy Heyd

Payment Date	10/22/2024
Payment Method	HUNTINGTON NATIONAL BANK *****1234
Total Payment	\$1.00

Payments confirmed before Tuesday, October 22, 2024 8:00 PM EST will be posted on Wednesday, October 23, 2024. Payments confirmed after Tuesday, October 22, 2024 8:00 PM EST will be posted on Thursday, October 24, 2024.

If you have any further questions about payments to Freestore Foodbank, please contact our office at 513-482-7523 .

Agency Name or Agency ID	Confirmation #	Payment Amount
1234 Test Pantry	3100009012	\$1.00

[Enroll With Your Current Information](#) [Return to Home](#) [Log Out](#)

CREATE ACCOUNT

After you complete your first payment, click on the Enroll with your current information link.

Create an Account

Account Setup



Account Setup

PROFILE

LOGIN & PASSWORD

PAYMENT ACCOUNTS

* Required Fields

Name

* Contact First and Last Name

Amy Heyd

Contact Info

* Mobile Phone

513-482-4538

[Add Another Telephone Number](#)

* Email

Aheyd@FreestoreFoodbank.org

[Add Another Email Address](#)

Continue to Login & Password

The contact information entered for the initial payment will pre-populate the fields. You may change them or accept them and then press the "Continue to Login & Password" button

Create an Account

Add and Account



Account Setup

- ✓ PROFILE
- ✓ LOGIN & PASSWORD
- PAYMENT ACCOUNTS**

* Required Fields

Add A Payment Method

You may select a default payment method now. After enrollment you can manage your payment methods. *

BANK ACCOUNT

* Account Type
Business

* Banking Type
Checking Account Savings Account

* Give This Account a Nickname

* Name on the Account
Amy Heyd

* Routing Number
072403473

HUNTINGTON NATIONAL BANK

* Account #
1234

* Re-enter Account #
1234

Pay to the

123456789 000123456 1111
Routing Number Account Number

Make sure to use your bank account number, not your ATM or Debit card number.

By selecting "Agree and Add Account", you authorize the information you've provided on the above account to be used for creation of a charge to the account listed above. You also affirm that the information you provided is correct, that you are a signer on the account above and there are available funds to cover the amount of any transactions that you authorize.

* Agree and Add Account

X ADD LATER

If you do not want to keep your payment information on file, click the "Add Later" button

The system will pre-populate the bank account information used for the first payment. If you would like to keep this account on file simply add a nickname for the account, check the agree and add account button and then press the "Finish Enrollment" button

Create an Account

Final Activation



Your Account is Set Up!

Activate Your Account

We've sent an activation link to Aheyd@FreestoreFoodbank.org. Click the link in the email to validate your email address and activate your account with us. If you don't see an email from us, check your "Spam" or "Junk" folders.

After activating your account, click below "Account Login" link to login

[Account Login](#)

Resend Activation Email

Didn't get our email? We can resend it to the Email on file or an alternate address.

Send Email to another Email Address

Alternate Address

DoNotReply_fsfb@transactis.net
Your Freestore Foodbank Account Password has been...
<https://demo-huntington.billeri.com/ebpp/fsfb/>

1:28 PM

The activation email will come from this sender

You may need to download pictures to see all of the information. Press the activate button.



My Selected Image:



My Image Label:
Cute Dog

My Agency Name or Agency ID:
1234 Test Pantry


Please click on the button below to activate your Freestore Foodbank Account.

[Button not working? If so, click here.](#)

Please DO NOT reply to this email. This email message was sent from a notification address that cannot accept incoming email.

To contact us, [click here](#) and review the Contact Us section on our web site.

Agency with Account Payment Screen

Home Payment History Amy Heyd

* Required Fields

Home

Agency Name or Agency ID

* Payment Amount

* Payment Method ➕ Add

* Pay Date

Invoice No/Statement Month (max 20 characters)

[Continue to Payment](#)

MESSAGES View

Please reach out to your Agency Relations Coordinator for any questions regarding your account or email Help@FreestoreFoodbank.org

Previous Payments [View All Payment History](#)

Confirmation #	Payment Method	Payment Date	Total Amount	Status
3100009012	ACH	10/22/2024	1.00	Processing

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The most recent payments show here

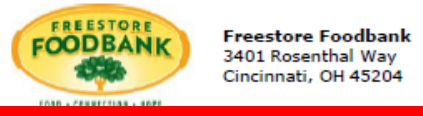
Click here to view more payments

Where do I find the information on my statement?



Agency Name and number: Please use this name **and** number on the memo section of a check or in the Agency Name and Agency ID field

Account statement Statement date 9/30/2024



Attn: Mr. Testy Testerton
Test Pantry
100 Main Street
Midville, OH 45202

Customer: 1234
Credit Line: \$1000.00
Payment Condition: 30

If paying an entire statement with one payment, note the statement date in the memo section or on the payment screen of online payments

Date	Invoice#	Amount	Description	Amount paid	Due date	Outstanding
06/24/2024	24064015	(825.00)	Hunger Walk 2024	(647.35)	06/24/2024	(177.65)
09/25/2024	98072	474.15	OE Inv: 98072	0.00	10/25/2024	474.15

Available credits will show on your statement. Please use your credits as some expire after a year.

If only paying a few invoices, enter the invoice number(s) in the memo section of your check or on the payment screen of online payments

Aging analysis	< 30 Days	30 - 60 Days	60 - 90 Days	> 90 Days +	Total
	474.15	0.00	0.00	(177.65)	296.50

Total amount due