

SOCIAL SERVICES

ANGELA KING, Director of Social Services



Bus passes available for new employment prior to first paycheck, government & medical appointments. *Must have verified documentation for permanent or long term temp employment.*



Police Check Vouchers available for employment & housing only. Must have verified permanent or long term employment.



Birth Certificates available the FIRST Wednesday of the month or by appointment.



State ID vouchers available the first three Wednesdays of the month or by appointment; *VESTA cards printed on emergency basis only.*



Housing Search & Services resources available for housing search, advocacy and short term housing search support.



Clothing available for customers

Back on Track, work related and emergency clothing and requires a referral from an employment or social services agency (*Tuesday, Wednesday & Thursday walk ins 9am-11:30am, 1-2:30 pm by appointment; available twice within 6 months*).

FOOD services only—Self declaration of address, and income.

ALL OTHER SERVICES FOR EACH VISIT: Photo IDs or VESTA card for all adult household members, medical cards, birth certificates verification of custody for children in household, current piece of mail for proof of address in the last 30 days (*you should advise staff if you do not have a permanent address*), and current income statement (*pay stubs or assistance letter*.)

You may also authorize someone to pick up food for you by providing your ID with a signed note and your phone number.



FOOD • CONNECTION • HOPE

Customer Connection Center

112 E. Liberty Street
Cincinnati, Ohio 45202
(513) 357-4600 | Fax (513) 357-4683
Mon-Fri, 8:00 am to 4:00 pm

ANGELA KING

Director of Social Services

RYAN LUCKIE

Director of Public Benefits

STABILIZATION PROGRAM



Case management & financial assistance services to support the self-sufficiency of families by helping to remove barriers to include but not limited to employment, transportation and housing.

PROJECT LIFT

Wrap around service coordination & financial services for families who are currently employed, live within the City of Cincinnati limits and have minor children in the home.



SHELTER DIVERSION

Must be at risk for homelessness and requires CAP Line referral (513) 381-7233, (381-SAFE) and may be referred to another agency. Monthly customer group with speakers on financial literacy, tenant rights, employment and community resources.

All individuals have to go through a thorough screening process with the CAP line for ALL shelter services.



LIBERTY STREET MARKET

Emergency shelf stable food and fresh produce available **Mon-Fri, 8:00 am to 3:30 pm** (Service the first 300 people each day). May close earlier due to high demand

Customers may shop 2x per month

FRONT BAY

Non-perishable food items & monetary donations accepted in Front Bay

Mon-Fri, 8:00 am to 3:30 pm

DAVE PARRY
Market Supervisor
(513) 357-4616

PUBLIC SERVICES

RYAN LUCKIE, Director of Public Benefit Services

BENEFITS ENROLLMENT, ENABLING, SNAP, NAVIGATOR BENEFITS ACQUISITIONS, SSI/SSDI

Benefits Acquisition – Affordable Care Act Health Insurance. Enrolls individuals facing homelessness for health care benefits.

Enabling Outreach Specialist – Program designed to help homeless individuals receive needed services to include SNAP, medicaid and personal ID vouchers.

Benefit Call Center (*Benefits*) – SNAP and Medicaid Outreach 381-SNAP (7627).

SOAR – Help with SSI/SSDI application for disabled individuals who are experiencing homelessness who are ages 18 and older. Clinical exams, linkage to housing assistance, job training, mental health and substance abuse services.
Requirement: Medical or other eligible documentation

Arnita Miller (513) 357-4619.

Christ Church Cathedral Outreach – Homeless outreach provides wrap around services for persons experiencing homelessness. Services provided in person only on *Tuesday evenings from 5 pm to 7 pm at Christ Church Cathedral*

PAYEE DEPARTMENT

Services include budgeting, banking, advocacy and crisis intervention . Clients referred by Hamilton County Mental Health, DD, Health Care for the Homeless Program. Hours 9:00 am until 3:00 pm – closes daily for lunch 11:30 am to 1:00 pm.

Emergency Rent-Utility Assistance Information Line – (513) 381-7627.

If your call is not returned within 3 business days no funds are available.